

Clinical Policy Committee

Communication Framework

The Clinical Policy Committee operates within the guiding principles published by the Department of Health for processes supporting local decision-making to ensure that all relevant policies and decisions are publicly available on the CCG website, along with details of the decision-making processes and governance arrangements.

A communication framework is in place as below for the timely and effective dissemination of concise, targeted information to the key individuals and groups who need to know about the decisions.

Local health community dissemination:

Secondary care only intervention – by standard distribution list to key individuals and groups across the Devon health community

Referral criteria for routine procedures – in accordance with the Planned Care Control Centre communications and engagement plan with advanced notification of the implementation date

Primary care relevant drug intervention requiring further consideration through Devon Formulary Interface Group (FIG) – communicated after FIG discussions

Primary care relevant drug intervention that is **not** routinely commissioned – by standard distribution list to include primary care practices

Public availability:

Published on CCG website

Communication for local health system action:

Specific communication direct to specialists involved with the process

To Devon Formulary Interface Group (FIG) prompting local treatment pathway development incorporating the commissioning decisions

Specific notification to CCG communications and patient advice and complaints team to support the response to patient/public queries

Engagement with Devon Referral Support Services (DRSS) and Planned Care for articulation of commissioning decision into effective referral criteria and the agreement of implementation date