

FOINHSD25/1155

NHS Devon

Aperture House
Pynes Hill
Rydon Lane
Exeter
EX2 5AZ

d-icb.foi@nhs.net

Tel: 01392 205205

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000.

NHS Devon Integrated Care Board (ICB) is confirming in accordance with Section - (1) (a) of the Act, whether it holds the information requested and (b) is supplying it unless otherwise specified.

NHS Devon can confirm it holds the requested information.

You requested the following information.

Do you allow those with CHC funding/personal health budget to pay their personal assistants to continue providing care?

Yes.

Is your policy on this written into the DP agreement? If so, what does it say?

You may wish to view our PHB policy, specifically, points 24, 25, 26, and 29 - [Our Policies and Procedures - One Devon](#)

Our policy describes the guidelines that govern our decisions in terms of PHBs and the DP agreement is a more practical document with the terms and conditions of having a Personal Health Budget with more practical advice and guidance on the use of personal assistants.

Does ICB have a protocol in place regarding Personal Assistants/paid carers assisting with complex care needs in hospital settings? What is it?

This is covered in the PHB policy, see point 43.

Satisfaction

We trust this matter has been dealt with to your satisfaction but if there is anything you need clarifying, please do not hesitate to contact the office on 01392 205205 or emailing d-icb.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision or make a complaint, you can write to the office and arrangements will be made for an independent review. You can write directly to the NHS Devon Chief Executive Officer if you prefer using the “contact us” details displayed on the NHS Devon website.

If you remain dissatisfied with the outcome of the independent review, you have the right to appeal again to the Information Commissioner at:
Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510

Yours sincerely,

**The Freedom of Information Office
NHS Devon Integrated Care Board**