

FOINHSD25/1136

NHS Devon
Aperture House
Pynes Hill
Rydon Lane
Exeter
EX2 5AZ

d-icb.foi@nhs.net

Tel: 01392 205205

12 March 2025

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000.

NHS Devon Integrated Care Board (ICB) is confirming in accordance with Section - (1) (a) of the Act, whether it holds the information requested and (b) is supplying it unless otherwise specified.

NHS Devon can confirm it holds part of the requested information.

You requested the following information.

I am writing to request information on pressure care guidance and procedure under the Freedom of Information Act 2000.

- **Please provide any ICB guidance on pressure care (for the care and prevention of pressure sores, pressure ulcers, or bed sores) issued to administrators and/or hospital staff in the last 24 months.**

NHS Devon does not hold this information.

- **Please provide the number of complaints made to NHS Devon ICB that relate to or mention pressure care (including, but not limited to, pressure sores, pressure ulcers, or bed sores) during the following calendar years:**
 - **2023**

- **2024**

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- **Of the above complaints, also specify how many were brought as patient safety issues by healthcare workers or trust administrators, also categorised by year.**

Nil.

Satisfaction

We trust this matter has been dealt with to your satisfaction but if there is anything you need clarifying, please do not hesitate to contact the office on 01392 205205 or emailing d-icb.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision or make a complaint, you can write to the office and arrangements will be made for an independent review. You can write directly to the NHS Devon Chief Executive Officer if you prefer using the “contact us” details displayed on the NHS Devon website.

If you remain dissatisfied with the outcome of the independent review, you have the right to appeal again to the Information Commissioner at:
Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Tel: 01625 545 700

Fax: 01625 524 510

Yours sincerely,

**The Freedom of Information Office
NHS Devon Integrated Care Board**