

NHS Pharmacy First – 7 clinical pathways

Please note patients with criteria/symptoms in the pink boxes should not be referred to a pharmacy otherwise the community pharmacist will have to refer these patients back for treatment.

Urinary tract infection	Shingles*	Impetigo	Infected insect bites	Acute sore throat	Acute sinusitis	Acute otitis media
A UTI is an infection in any part of the urinary system.	Shingles is an infection that causes a painful rash	Impetigo is a common infection of the skin. It is contagious, which means it can be passed on by touching.	Insect bites and stings can become infected or cause a reaction.	Sore throat is a symptom resulting from inflammation of the upper respiratory tract	Sinusitis is swelling of the sinuses, usually caused by an infection. The sinuses are small, empty spaces behind your cheekbones and forehead that connect to the inside of the nose.	An infection of the middle ear.
Inclusion: - Female - Aged between 16 - 64 - Suspected lower UTI	Inclusion: 18 years and over - Suspected case of shingles. - Rash appeared within the last 72 hours - 7 days	Inclusion: 1 year and over - Signs and symptoms of impetigo - Localised (4 or fewer lesions/clusters present)	Inclusion: 1 year and over - Infection that is present or worsening at least 48 hours after the initial bite(s) or sting(s)	Inclusion: 5 years and over - Suspected sore throat	Inclusion: 12 years and over - Suspected signs and symptoms of sinusitis - Symptom duration of 10 days or more	Inclusion: - Aged between 1 – 17 - Suspected signs and symptoms of acute otitis media
Exclusion: - Male <16 or >64 - Pregnant - Breastfeeding - Recurrent UTI (2 in last 6 months or 3 in last 12 months) - Catheter - Type 1 or 2 Diabetic	Exclusion: < under the age of 18 - Pregnant or suspected pregnancy - Breastfeeding with shingle sores on the breasts - Shingles rash onset over 7 days ago	Exclusion: < under 1 year of age - Pregnancy or suspected pregnancy in individuals under 16 years of age - Breastfeeding with impetigo lesion(s) present on the breast - Recurrent impetigo (2 or more episodes in the same year) - Widespread lesions/clusters present - Systemically unwell	Exclusion: < under 1 year of age - Pregnancy or suspected pregnancy in individuals under 16 years of age - Systemically unwell - Bite or sting occurred while travelling outside the UK	Exclusion: - Individuals under 5 years of age - Pregnancy or suspected pregnancy in individuals under 16 years of age - age - Recurrent sore throat/tonsillitis (7 or more significant episodes in the preceding 12 months or 5+ in each of the preceding 2 years, or 3+ in the preceding three years) - Previous tonsillectomy	Exclusion: - Individuals under 12 years of age - Pregnancy or suspected pregnancy in individuals under 16 years of age - Symptom duration of less than 10 days - Recurrent sinusitis ((4 or more annual episodes of sinusitis)	Exclusion: - Individuals under 1 year of age or over 18 years of age - Pregnancy or suspected pregnancy in individuals under 16 - Recurrent infection (3+ episodes in preceding 6 months, or 4+ episodes in the preceding 12 months with at least one episode in the past 6 months.)