

Public Engagement Panel

Summary report

16 May 2019 – Buckfast Abbey, Buckfastleigh

Executive summary

The Public Engagement Panel met on 16 May 2019, chaired by Nick Pearson, head of communications for NEW Devon and South Devon and Torbay CCGs.

The panel reviewed engagement activity in relation to:

- Better Births, Teignmouth and Holsworthy
- Delegated commissioning – Mannamead (Plymouth)
- NHS Long-Term Plan

Nick re-confirmed the terms of reference of the panel to provide clarity about its remit. The panel is not a formal committee of the Governing Body, it is a co-creative group that helps develop local engagement plans. The panel tests and scrutinises local plans and offers helpful feedback.

CCG updates

Better Births

The panel received the final Better Births engagement report. They commented on what a good piece of work it had been with some extremely helpful findings that will help with long term service delivery and improving the experiences of parents in Devon. The Devon Maternity Voices Partnership (MVP) had also seen the report and would be using it to shape their ongoing work with families.

The Devon MVP will play a key role in helping commissioners further develop local plans and interpret some of the findings in the Better Births engagement.

Agreed actions:

- Report to be shared with NHS England and STP exec team
- Nicola to work with the Devon MVP on sharing more widely stories and experiences on home births. Need to increase positive birthing stories to break into peer to peer conversations
- Develop a succinct summary document and make available in GP surgeries etc

Teignmouth

Nick provided an update on the proposal for Teignmouth. This proposal will bring together three GP surgeries into one purpose-built Health and Wellbeing centre.

There have been some complications and we are still working with various stakeholders to address these.

Any further developments would be subject to the NHS England gateway process stage 2.

Agreed action:

- This panel will receive an update at the July meeting

Holsworthy

A lot of work going on in Holsworthy and the Healthwatch engagement report and analysis was due. Some of the panel had been involved in the work and said it had been very well received and was a good model of best practice.

Agreed action:

- This panel will receive an update at the July meeting

Delegated commissioning Mannamead (Plymouth)

Nick and Nicola talked to the panel about the work they have done in Plymouth to support Mannamead practice. This has involved working with local stakeholders, MPs, media and patients. A full engagement plan is now in place and will continue over the next few months until a long-term provider for the surgery is found.

This is an entirely new area of work for the CCG communications and engagement team since they were delegated commissioning on 1 April 2019.

Comments from the panel:

- The panel are keen to be kept informed about primary care engagement and any future plans. They will be updated on the delivery of the Ecroyd 2019 communications recommendations.

NHS Long Term Plan (approval and information)

Nick and Nicola talked the panel through the strategic and local plans for engagement. This will involve a series of activities that are undertaken system-wide, mainly focusing on digital, workforce and mental health.

The bulk of the engagement activity will take place at a locality level and it will be for localities to design their preferred approaches.

Actions agreed:

- The panel will receive an update at the next meeting in July, at this point local plans should be more developed.
- The panel were asked for their views and input on some of the themes in the Long-Term Plan, these can be picked up at the next meeting.
- Roger asked that any plans be cognisant of previous engagement that has taken place and the findings and conclusions reached.

Any other business and next meeting

- Next meeting is on Tues 3 Sep at 9.30am – 11.00am in the Dart room at County Hall.

END OF MEETING

This report has been approved subject to amendments as an accurate record of this meeting.

Signed: ...Nick Pearson.....
Chairman

Date:11 June.....