

Supporting Information - Travel Impact Assessment

Evaluation of the impact of any change of location to the distance to be travelled and nature of journey

Information correct at February 2020

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1. Introduction

When considering potential change to a service location, it is essential to assess the impact it may have on the people who use the service. Once an assessment is made, an informed decision can then be made on whether the anticipated impact falls within proportional acceptable limits and/or whether any action is needed to mitigate the impact on service users.

2. Distance travelled by those using the clinics

2.1 A note about clinic use and deprivation

The area immediately to the west and north of Teignmouth Hospital is an area with one of the highest indices of multiple deprivation in Devon (a score of 38 against the highest in Devon - 45 and the Coastal sub-locality average of 19). Our data shows around 500 people a year from this area use the clinics that would move to Teignmouth town centre and 55 people use the services that would move to Dawlish.

2.2 Day case procedures

1,173 patients in total in year October 2018-September 2019:

- 415 from Moor to Sea and Newton Abbot combined = 35%
- 603 from Torbay = 51%
- 155 from Coastal = 13%

These proportions appear 1% short, due to rounding down from decimal points

This means that 86% of patients who come from outside of the Teignmouth and Dawlish area would have to travel four miles further for their appointments. These people will already be travelling by car or by public transport to their appointments.

Within Coastal (13% of day case procedure patients):

- 21% of the 155 Coastal patients (33 people) would need to travel further from Shaldon/Stokenteignhead direction on the other side of the estuary, going past Teignmouth Community Hospital along an often-congested road to get to Dawlish.
- 8% of the Coastal patients (13 people) came from the Bishopsteignton area and would be likely to drive past Teignmouth Community Hospital to travel four miles further to Dawlish Community Hospital.
- 10% (16 people) came from a large rural area north and north west of Teignmouth Community Hospital and would have to travel slightly further to get to Dawlish Community Hospital, although if travelling by car, might take a more direct route cross country, reducing the extra distance travelled.
- 32% (50 people) travelled from north east of Teignmouth Community Hospital and across to the town centre, making their journey increase from around one mile to four miles or less.
- 28% (44 people) would have to travel a shorter distance to get to Dawlish Community Hospital than Teignmouth.
- 1% (2 people) attended day case procedure appointments who live in the area immediately adjacent to the hospital, an area of notable deprivation. These people would have to travel to the alternative venue four miles away.

2.3 Specialist clinics

5,470 patients in year October 2018-September 2019. (Not including ad hoc clinics):

- 1,327 from Newton Abbot = 24%
- 431 from Moor to Sea = 8%
- 2,068 from Torbay = 38%
- 1,644 from Coastal = 30%

Within Coastal (30% of specialist clinic patients):

- 10% of the 1,644 Coastal specialist clinic patients (171 people) would need to travel further from Shaldon/Stokenteignhead direction on the other side of the estuary, going past Teignmouth Community Hospital area to get to Dawlish.
- 7% Coastal patients (110 people) came from the Bishopsteignton area, leading up to where the hospital is and would be likely to drive past Teignmouth Community Hospital to travel four miles further to Dawlish Community Hospital. Just under half of these people from the Kingsway area can walk to Teignmouth Community Hospital but would need transport to get to Dawlish.
- 4% (69 people) came from a large rural area north west of Teignmouth Community Hospital and would have to travel slightly further to get to Dawlish Community Hospital, although if travelling by car, might take a more direct route cross country, reducing the extra distance travelled.
- 46% (757 people) travelled from north east of Teignmouth Community Hospital and across to the town centre, making their journey increase from around a mile to four miles or less.
- 32% (519 people) would have to travel less far to get to Dawlish Community Hospital than to Teignmouth Community Hospital

2.4 Community Clinics

10,850 people in the year October 2018-September 2019 (not including wheelchair clinic):

- 392 from Newton Abbot = 4%
- 154 from Moor to Sea = 1+%
- 407 from Torbay = 4%
- 9,844 from Coastal = 91%

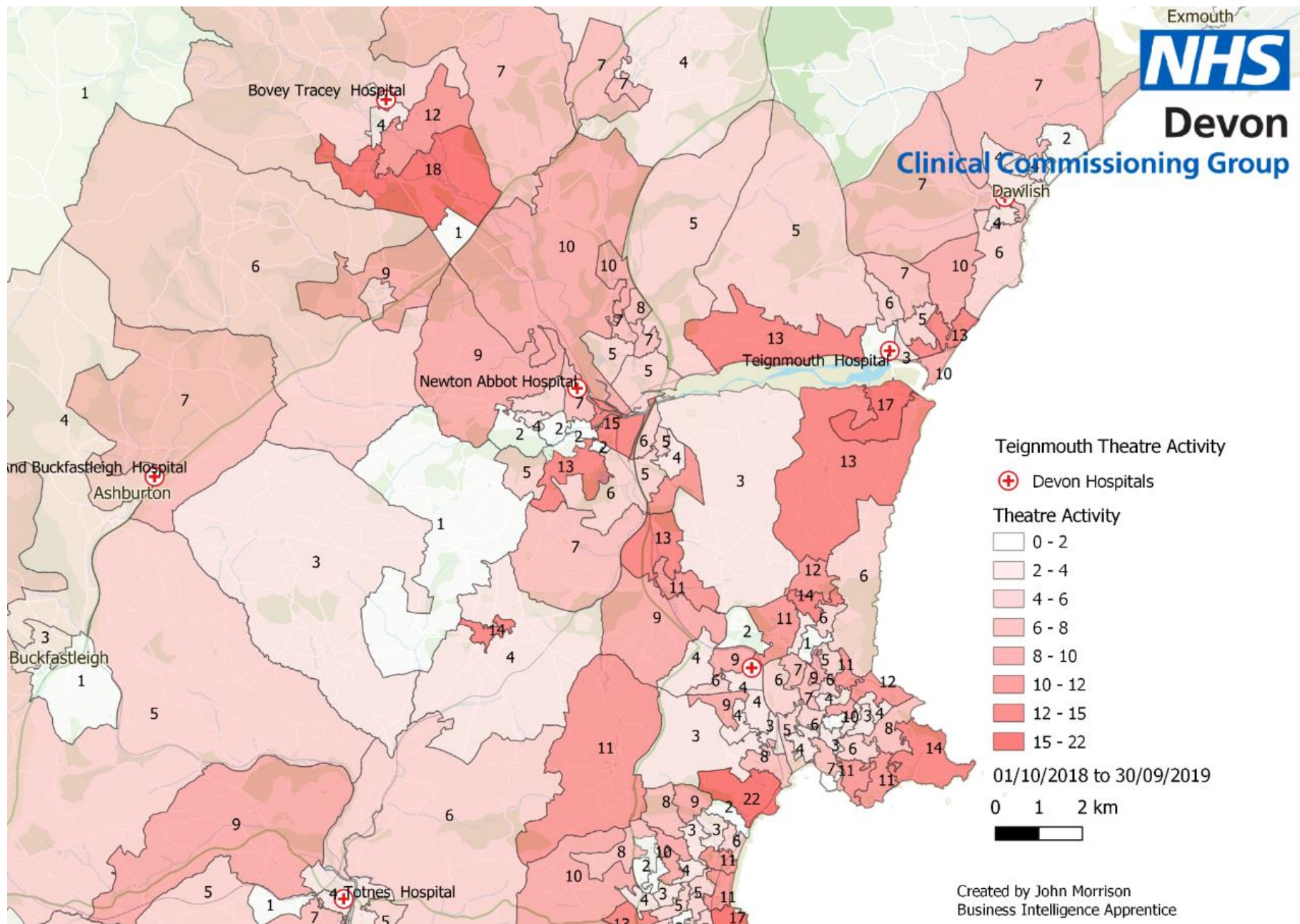
Within Coastal (91% of community clinic patients):

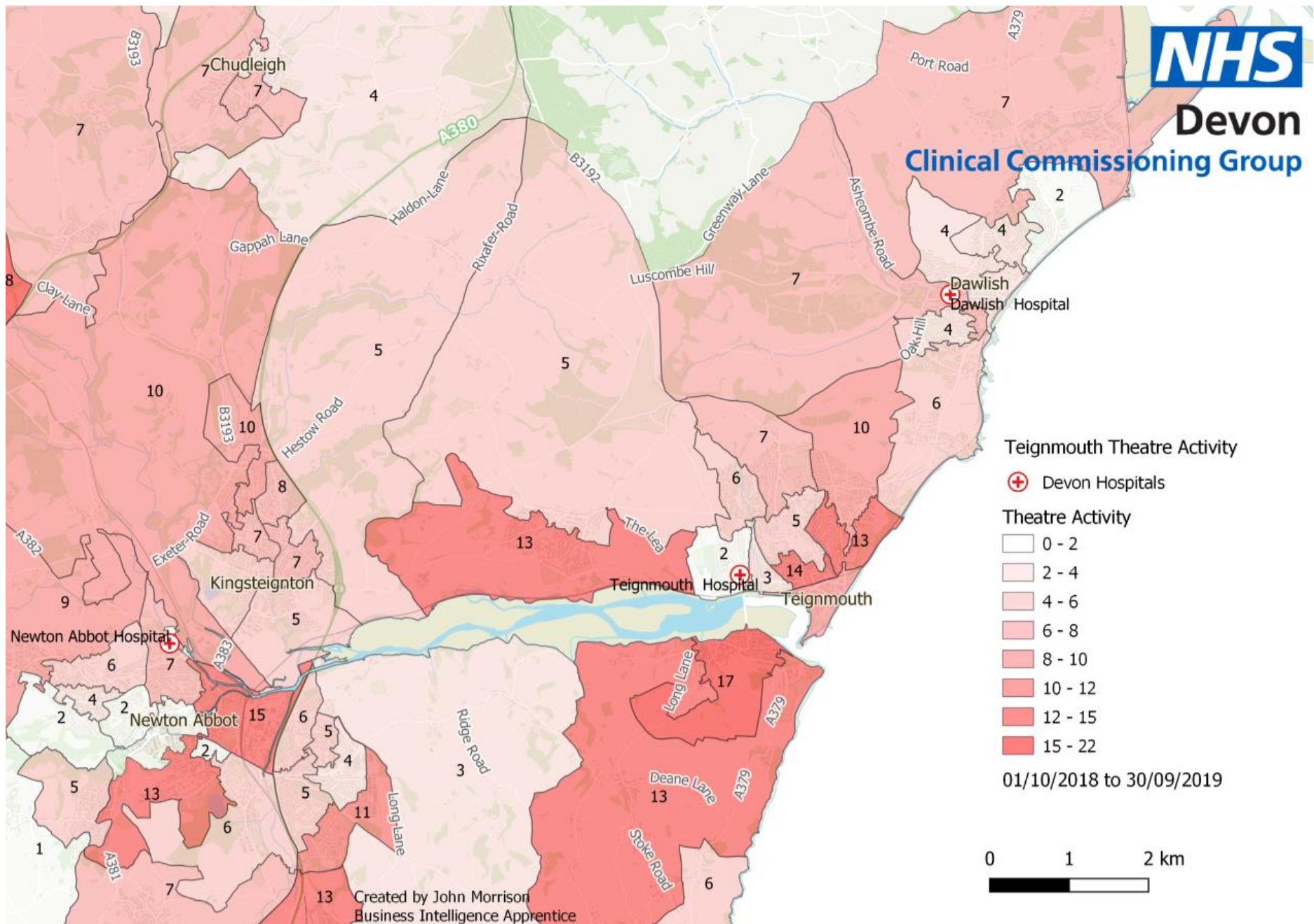
- 9% of the 9,844 Coastal community clinic patients (887 people) came from Shaldon/Stokenteignhead direction on the other side of the estuary and would need to travel very slightly further into town if they came by road. Traffic along Bitton Park Road may be an issue as the additional section of road can be congested. To get to Brunswick Street they would have to travel a further mile from Teignmouth Community Hospital along the road. Some of the people spoken to in the 2019/20 engagement said they would catch the ferry from Shaldon, which would be a more direct journey. They would then walk 0.3 miles on the flat to Brunswick St.
- 23% of the Coastal patients (2,241 people) came from the area from Teignmouth Community Hospital stretching west and north, including Bishopsteignton. These people would have to go past Teignmouth Community Hospital and travel the additional mile to get to Teignmouth town centre.

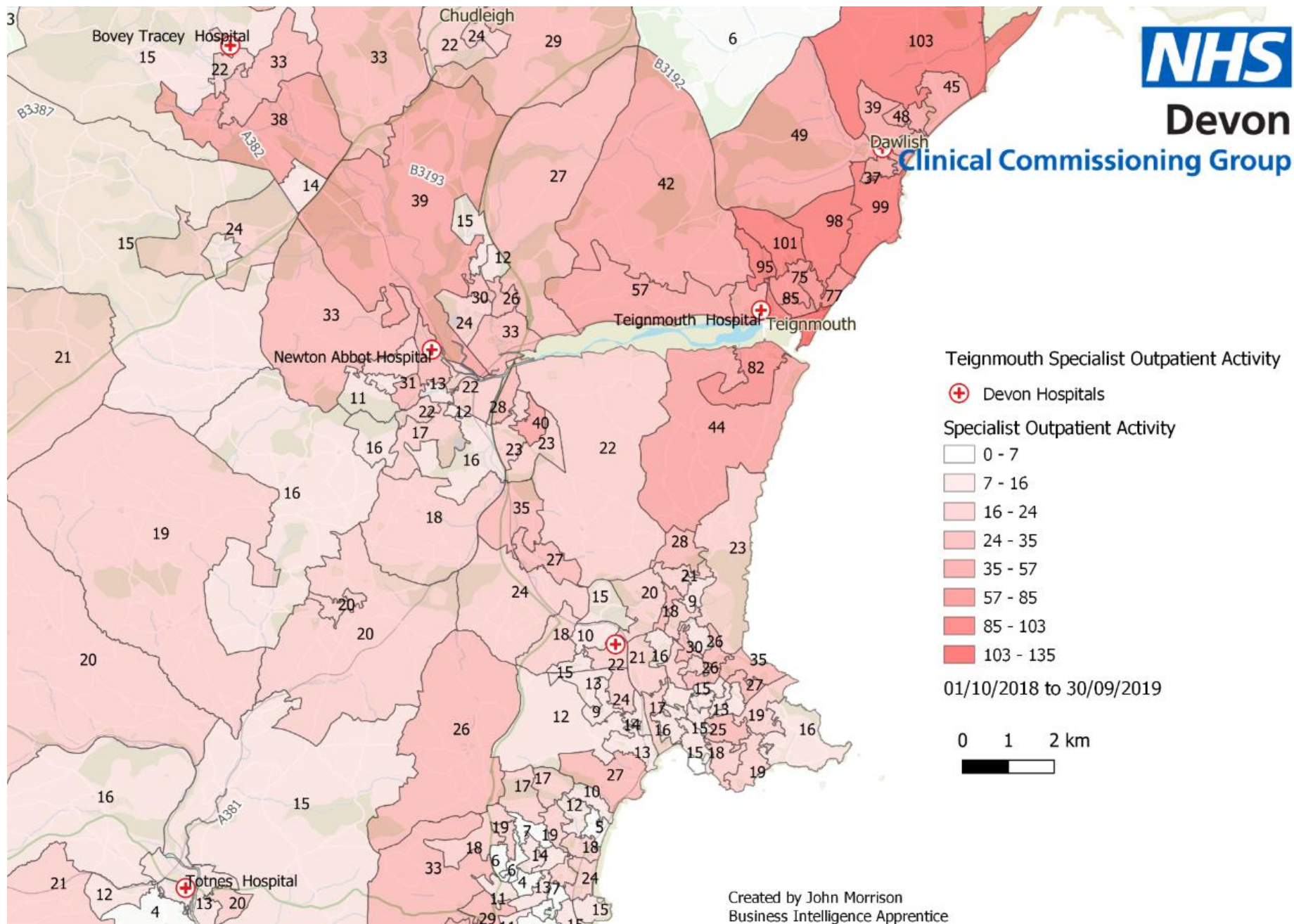
- 24% (2,389 people) live in Teignmouth, nearer to the town centre than the hospital (although some of these are in the LSOA that stretches towards the hospital). They are likely to find it easier to get to the town centre than to the current hospital location. Comments received in engagement reflected that some of the people in this area preferred to walk down towards down than up towards the hospital.
- 12% (1,203 people) live north or east of the hospital and would not be inconvenienced by travelling to the town centre as an alternative to the current hospital site. It could be argued that the route to Teignmouth town centre is more straightforward for them in terms of road and public transport links.
- 32% (3,130 people) came from the area between Teignmouth and Dawlish and from the whole Dawlish area. These people would not have any further to travel if their appointment were moved from Teignmouth Community Hospital to the town centre but would have more direct access by public transport. These people might find it easier to reach a town centre site without dealing with the congestion of Bitton Park Road.

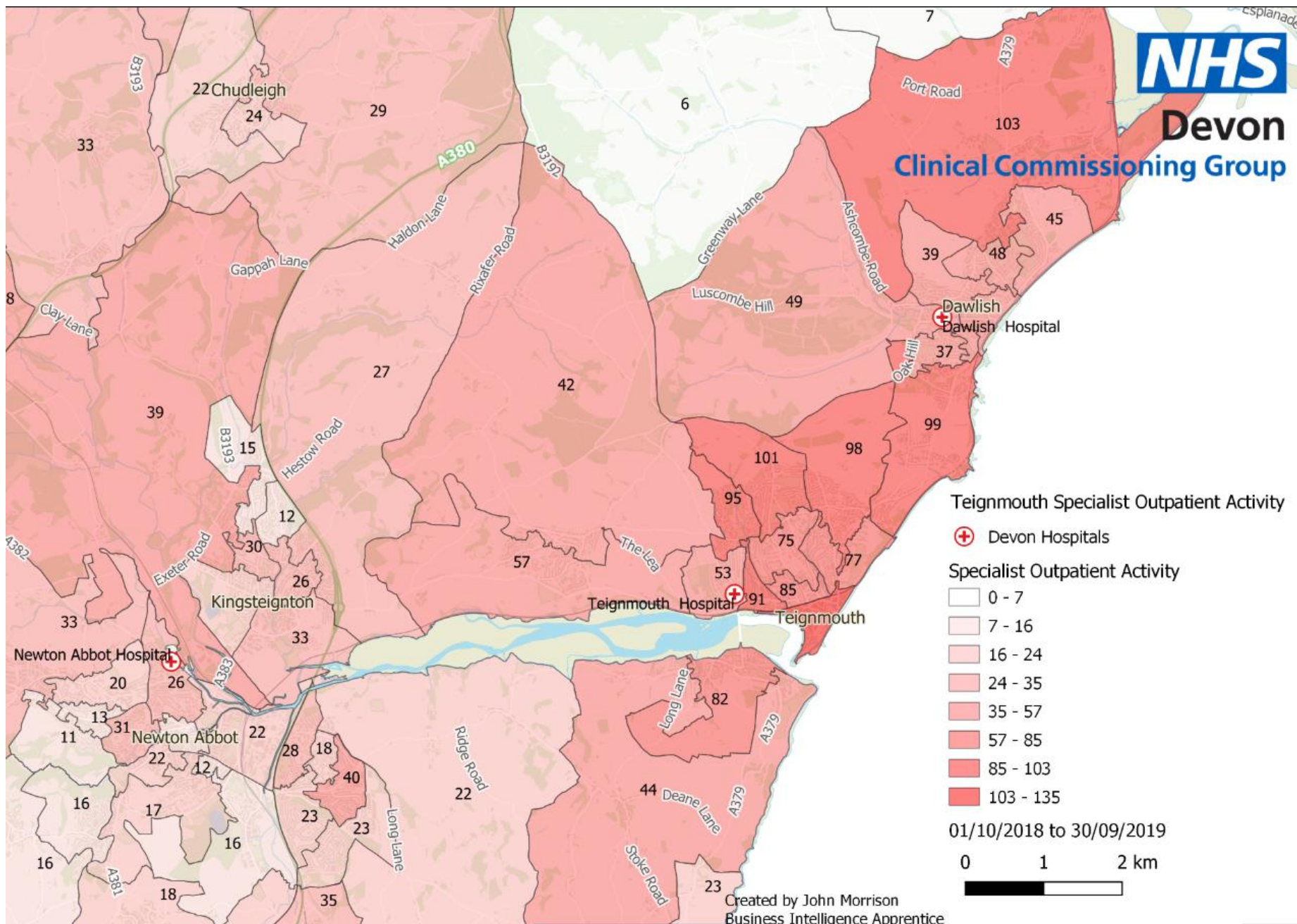
2.5 Maps

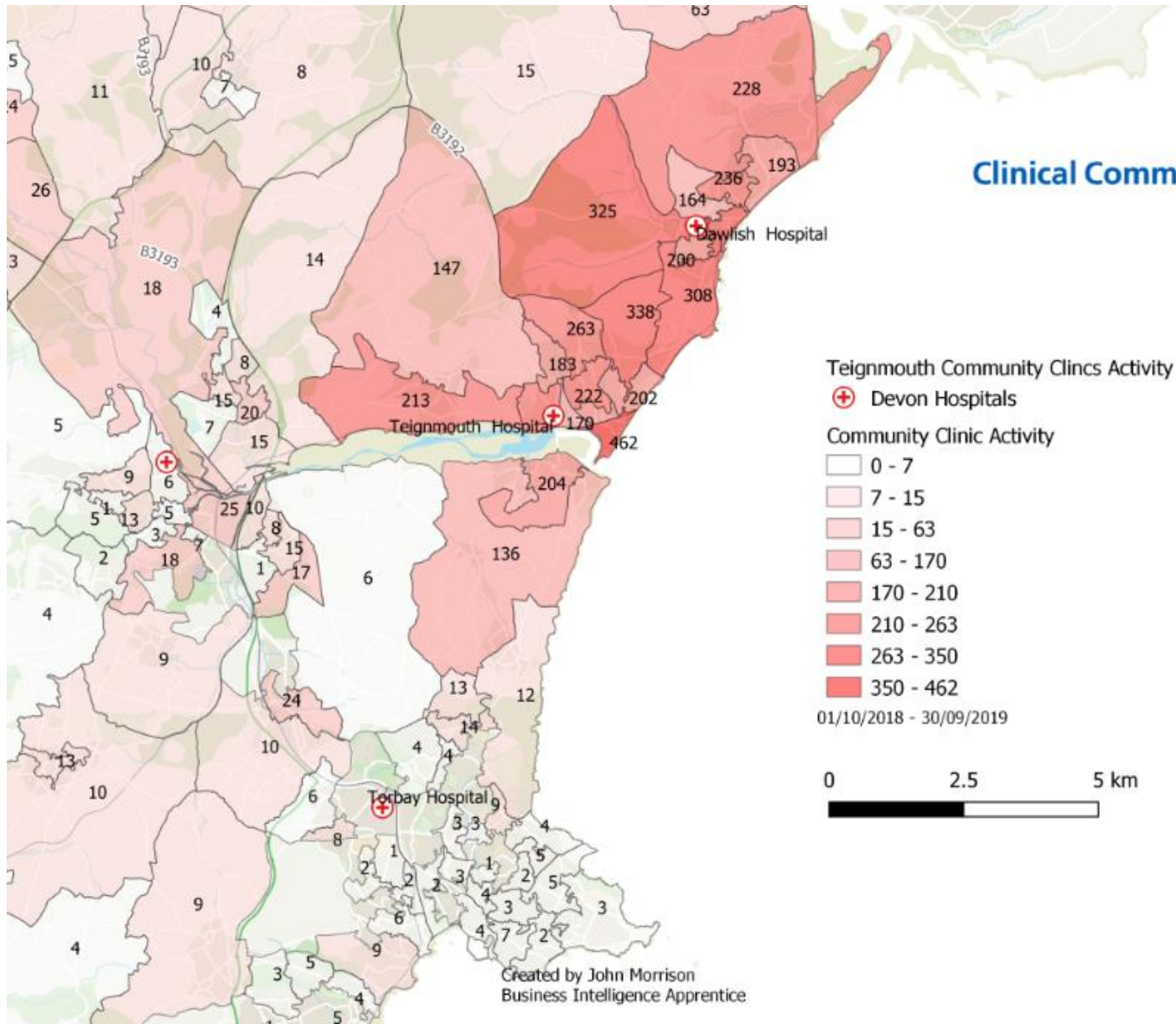
Maps showing where people travel from to attend clinics at Teignmouth Community Hospital are shown on the following pages. These are grouped by postcodes by Lower Super Output Area (a statistical unit with a minimum population of 1,000 and a mean of 1,500). For each clinic type, there is a wider view, showing much of the South Locality of NHS Devon CCG and then a closer view, focussing on Coastal sub-locality.









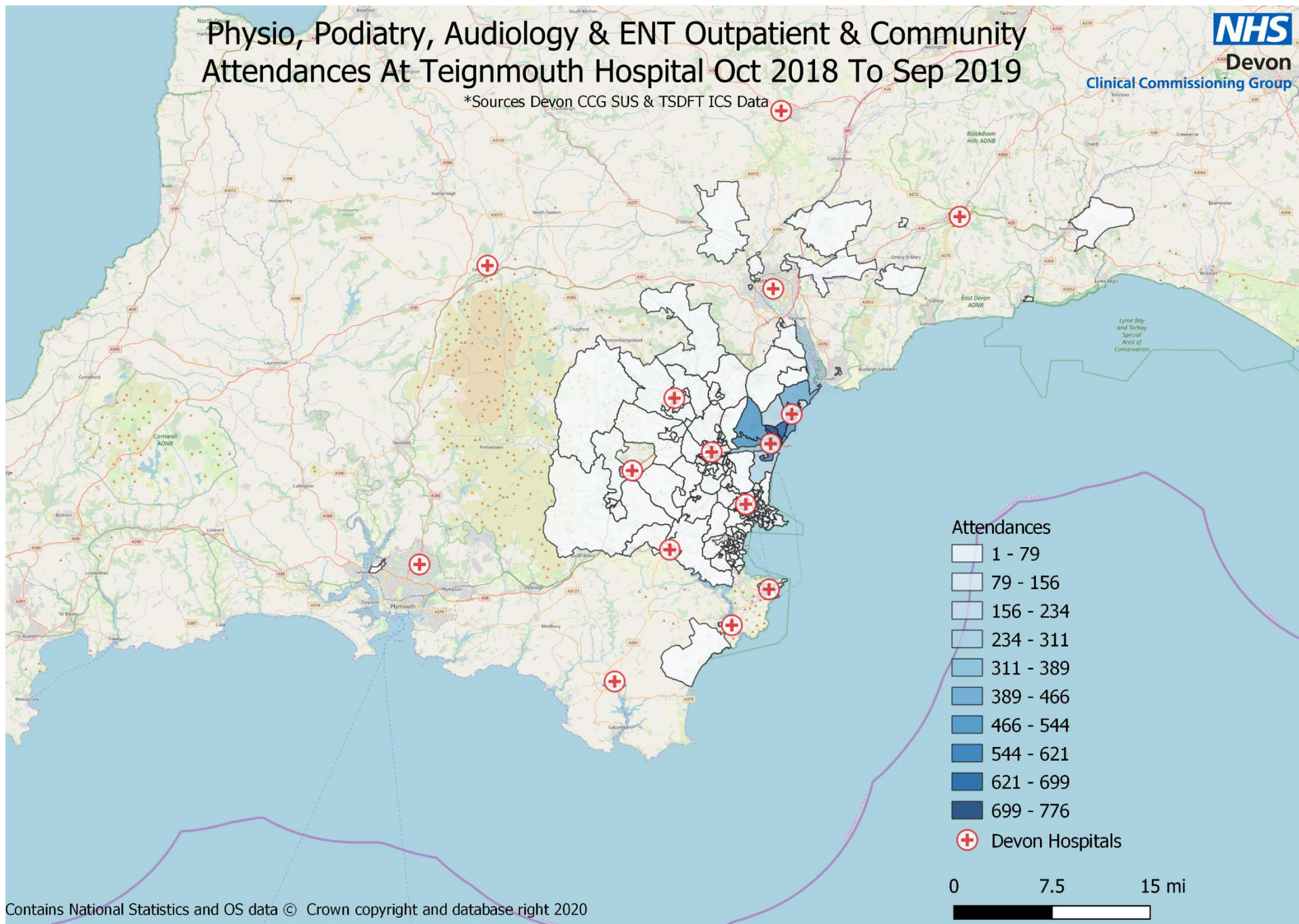


Physio, Podiatry, Audiology & ENT Outpatient & Community Attendances At Teignmouth Hospital Oct 2018 To Sep 2019



Devon
Clinical Commissioning Group

*Sources Devon CCG SUS & TSDFT ICS Data



Contains National Statistics and OS data © Crown copyright and database right 2020

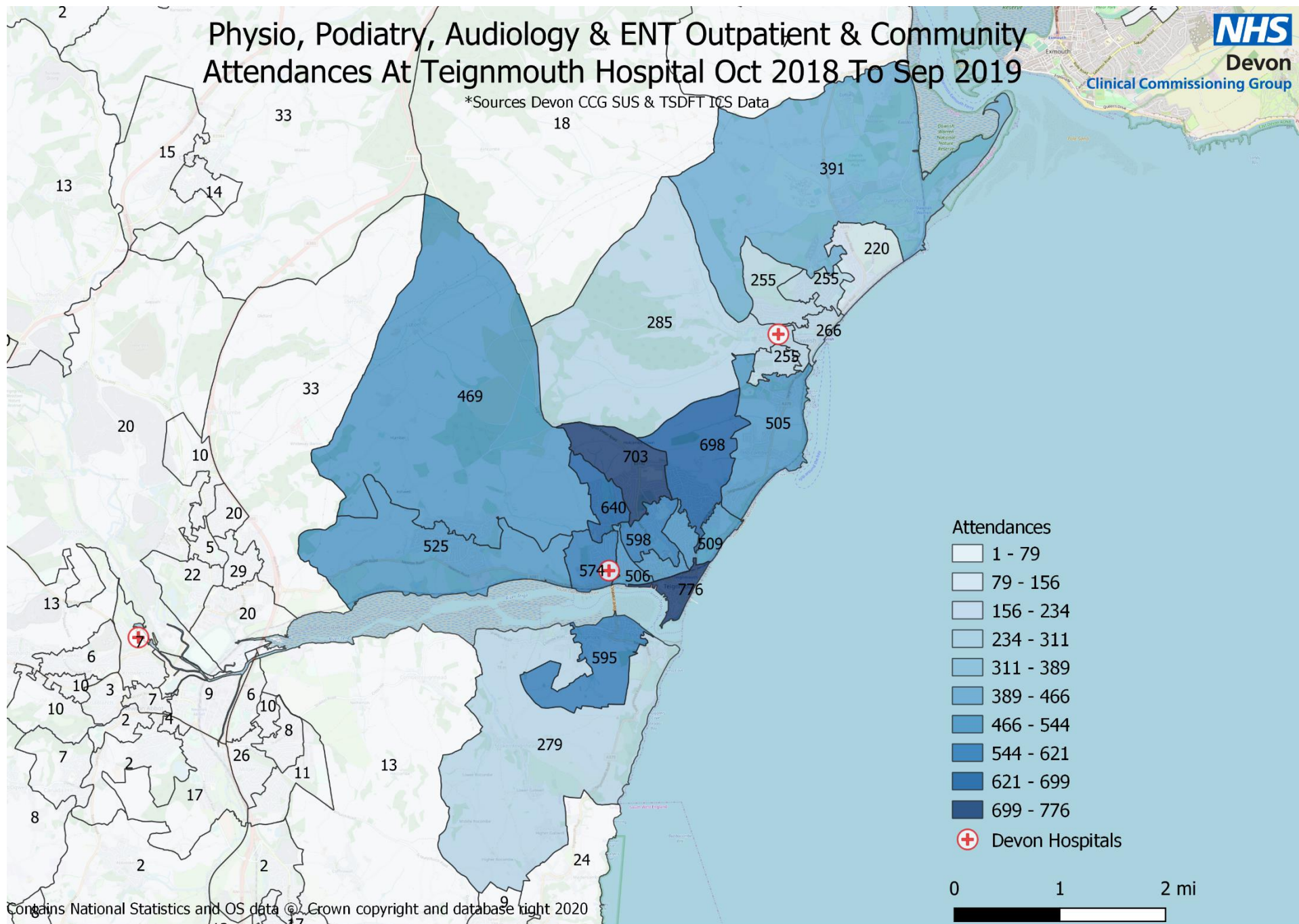
Physio, Podiatry, Audiology & ENT Outpatient & Community Attendances At Teignmouth Hospital Oct 2018 To Sep 2019

*Sources Devon CCG SUS & TSDFT ICS Data



Devon

Clinical Commissioning Group



3. Public Transport

3.1 Getting to Teignmouth Community Hospital

3.1.1 Buses

The nearest main bus stop to Teignmouth Community Hospital is at the bottom of the hill and along on the other side of the road at the turning for Shaldon Bridge. This is described online as an eight minute walk.

Teignmouth is served by Stagecoach route 2 between Exeter city centre and Newton Abbot and by route 22 between Paignton and Dawlish Warren, stopping at Torquay and Shaldon. Both of these routes stop at Shaldon Bridge and Teignmouth Town Centre.

The Dartline bus number 184 runs four times a day between Newton Abbot and Teignmouth, travelling via Kingsteignton and Bishopsteignton. It stops at Teignmouth railway station and the Seaview Diner.

The only bus to stop outside Teignmouth Community Hospital is the Country Bus route 81. This runs between Morrisons supermarket and the Seaview Diner via residential areas of Teignmouth. It stops outside the hospital in Mill Lane at intervals of between 40 minutes and 1 hour and 20 minutes.

3.1.2 Trains

Teignmouth is on a mainline train route between the major stations of Exeter and Newton Abbot. It is a 7 minute journey from Newton Abbot, the trains running at intervals of between 15 and 45 minutes. An off-peak day return is £3.60.

It is just under a mile from Teignmouth train station which is described online as a 19 minute walk and a climb of 38metres.

3.2 Getting to Brunswick Street

All the buses listed above stop at the Post Office in the town centre which is a 3 minute, 0.1-mile walk to Brunswick Street.

Brunswick Street is a seven minute walk over 0.3 miles, mostly flat, from Teignmouth train station.

3.3 Getting to Dawlish Hospital

The nearest bus stop to Dawlish Hospital is near Dawlish train station and is described online as a 10 minute walk. This is a more level journey.

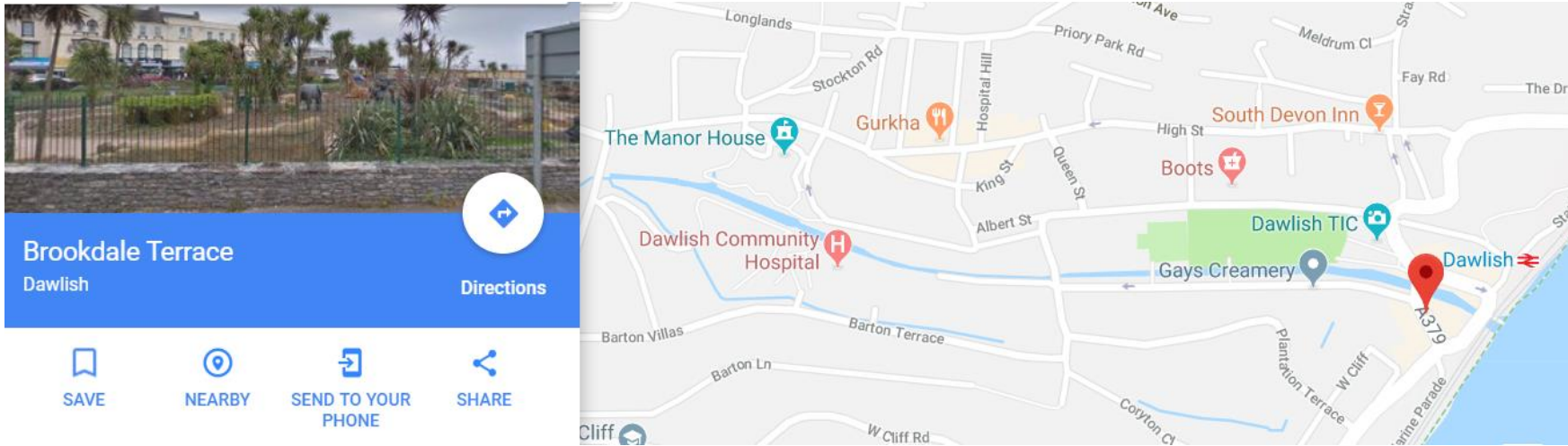
3.3.1 Buses

Buses 2 or 22 are the most regular with around three options per hour. A standard single is £1.95.

Bus number 186 travels around Dawlish from Sainsbury's and stops outside the hospital at 25 minutes past the hour from 9.25am-2.25pm east-bound and 7 minutes past the hour west-bound.

3.3.2 Trains

The train journey between Teignmouth and Dawlish takes four minutes, at intervals of between 15 minutes and 45 minutes. An off-peak return is £3.50.



The image below shows a description of getting from Teignmouth Town centre to Mill Lane where the hospital is. The closest route is to stop at Shaldon Bridge on buses 2 or 22 and walk 8 minutes up the hill.

- Teignmouth, Orchard Gardens
- Teignmouth, Bitton Park Flats
- Teignmouth, Bitton Park
- Teignmouth, Tesco Express
- Teignmouth, Shaldon Bridge

- Arrive at Teignmouth, Shaldon Bridge
- Depart from Teignmouth, Shaldon Bridge

 **walk 00hrs 08mins**
to **Mill Lane, Teignmouth**

[Hide directions ^](#)

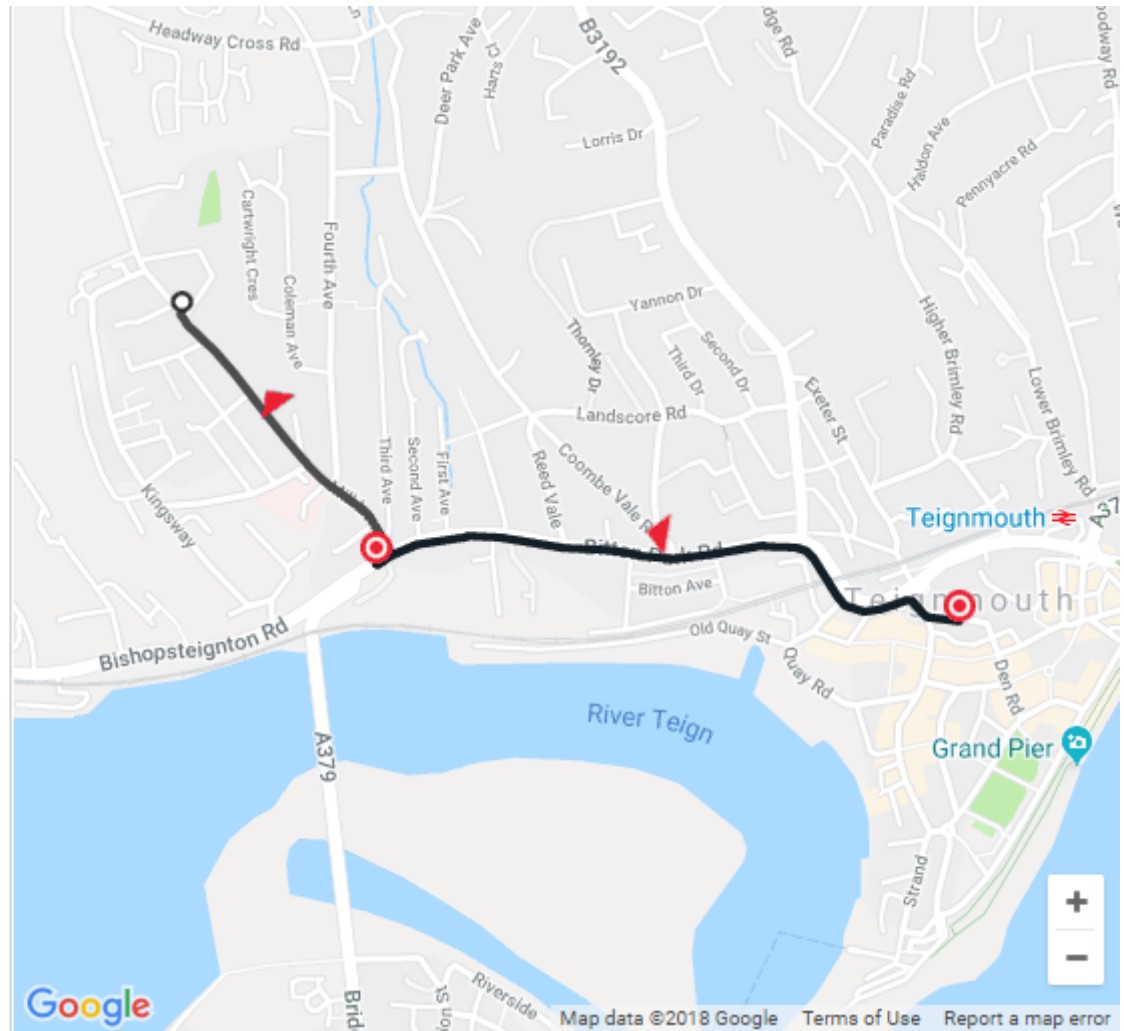
Walk in a north-easterly direction along a private road

After 16m, continue into A379

After 15m, turn sharp left into Mill Lane

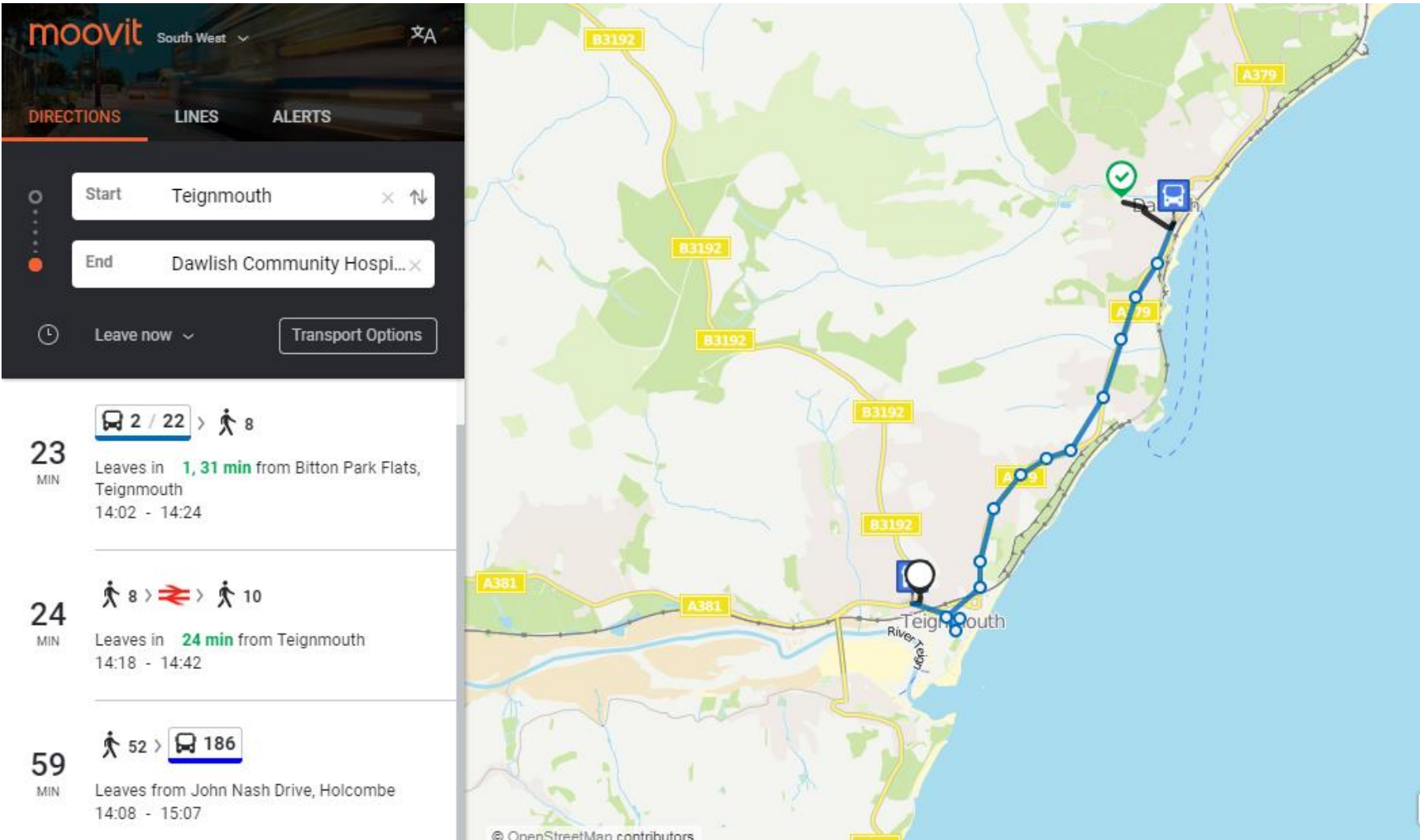
After 500m arrive at Mill Lane, Teignmouth

- Arrive at **Mill Lane, Teignmouth**



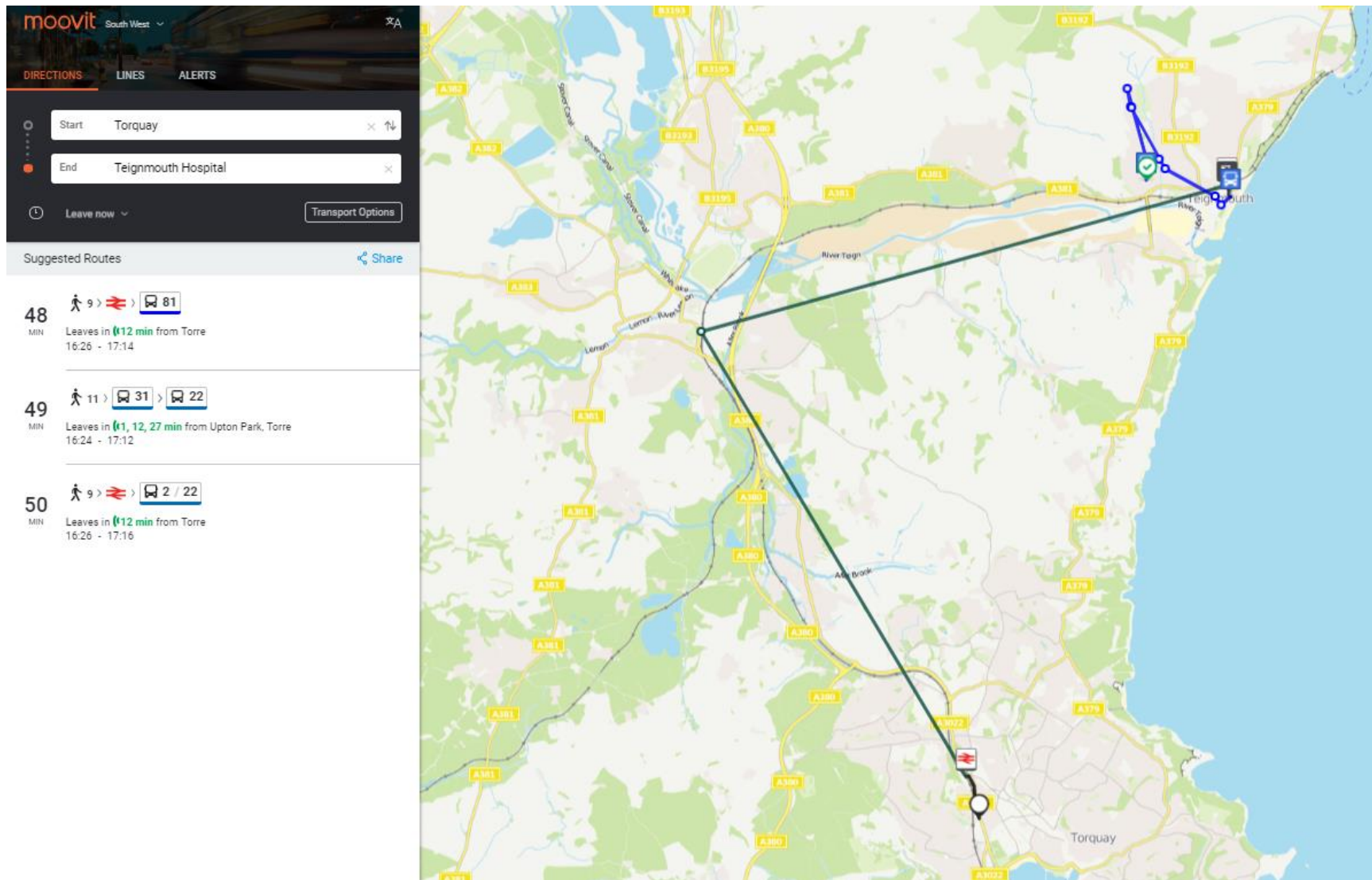
3.4 Travelling between Teignmouth and Dawlish

Buses 2 or 22 are the most regular with around three options per hour. The fare is £2 single and £3.30 return.



3.5 Travelling from Torquay to Teignmouth <https://moovit.com/>

11-minute walk and 2 buses with a £5 dayrider ticket
Or train and two buses.



3.6 Travel from Torquay town centre to Dawlish

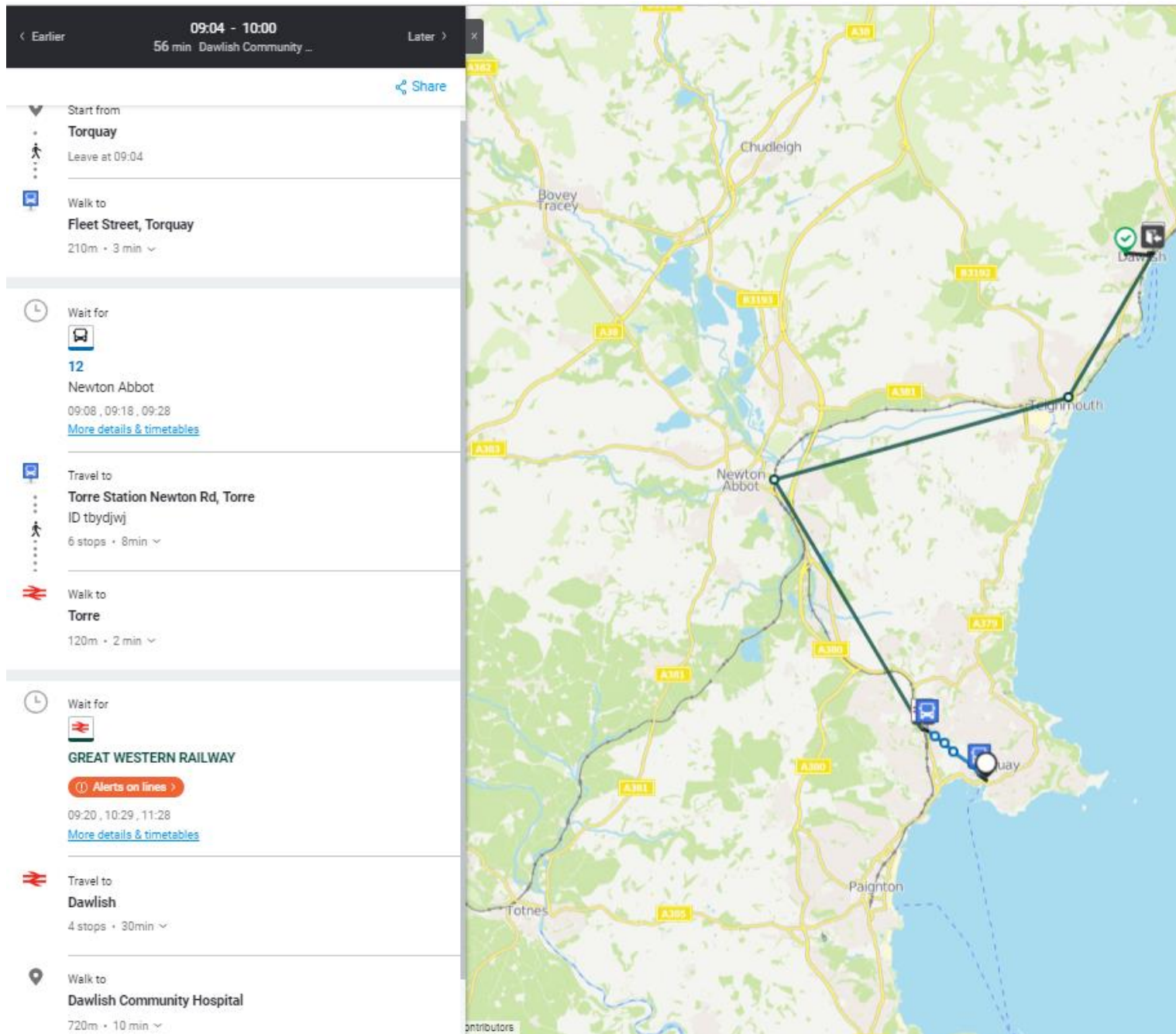
£5 dayrider ticket

Bus 22

Or Bus 12 to Newton Abbot and then bus 2

Or 12 bus and train plus 10 minute walk from Dawlish station.

Just train - £6.40 off peak day return



< Earlier

16:26 - 17:14

48 min Teignmouth Hospital

Later >

Share



Start from



Torquay

Leave at 16:26



Walk to

Torre

660m • 9 min



Wait for



12 min



GREAT WESTERN RAILWAY

 Alerts on lines >

[More details & timetables](#)



Travel to

Teignmouth

3 stops • 17min



Walk to

Seaview Diner, Teignmouth (A)

190m • 3 min



Wait for



81

Teignmouth

17:00, 17:40, 18:20

[More details & timetables](#)

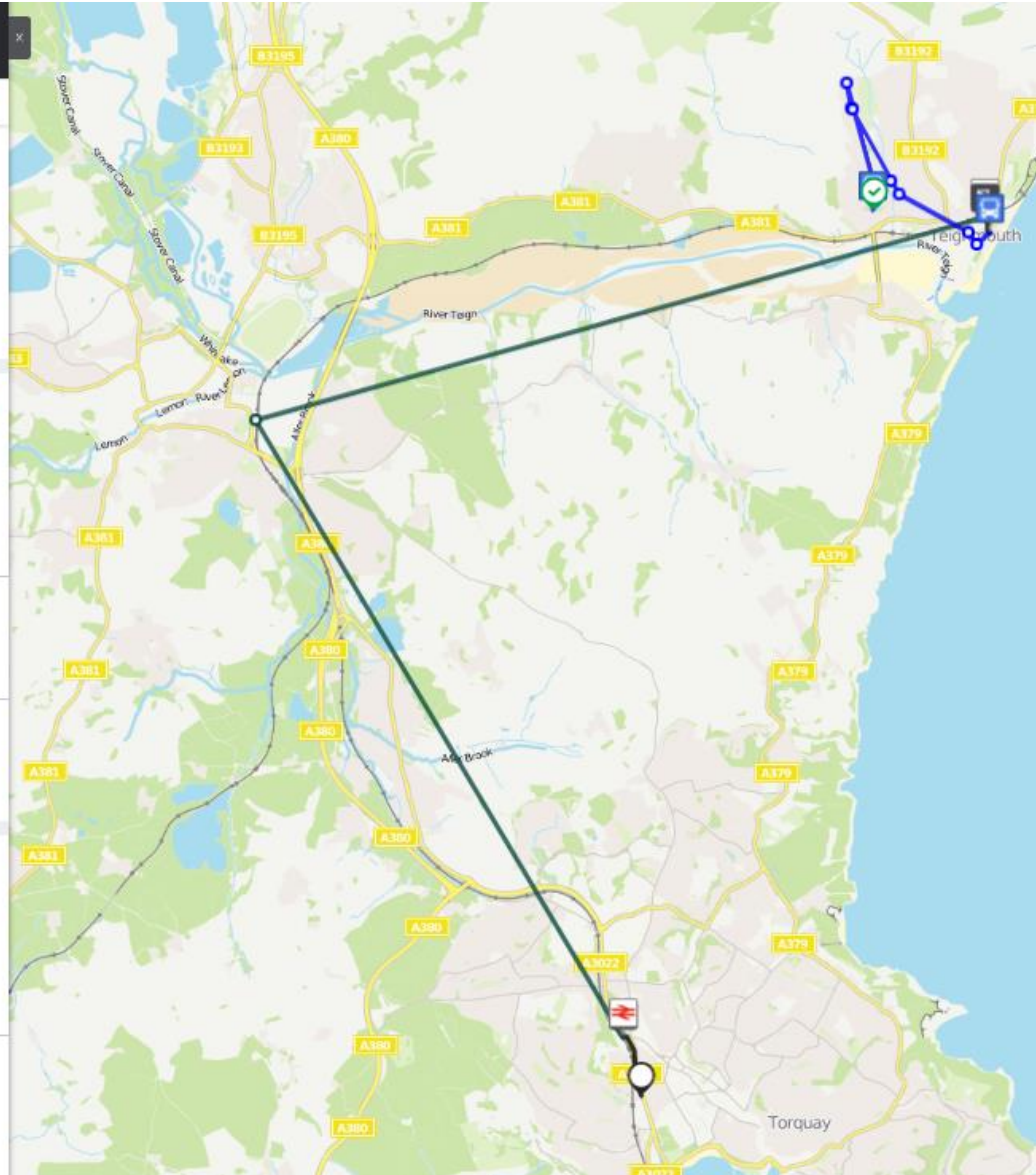


Travel to

Hospital, Teignmouth

ID dvndmtgj

10 stops • 14min



3.7 From Paignton to Dawlish

Train only - £6.40 off peak day return

moovit

South West

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DIRECTIONS

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Start

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End

Dawlish Community Hospi...

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Leave now

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Transport Options

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MIN

🚶 7

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🚶 10

Leaves in **11 min** from Paignton

13:55 - 14:42

98

MIN

🚌 22

>

🚶 8

Leaves from Victoria Park, Paignton

14:05 - 15:42

108

MIN

🚌 12

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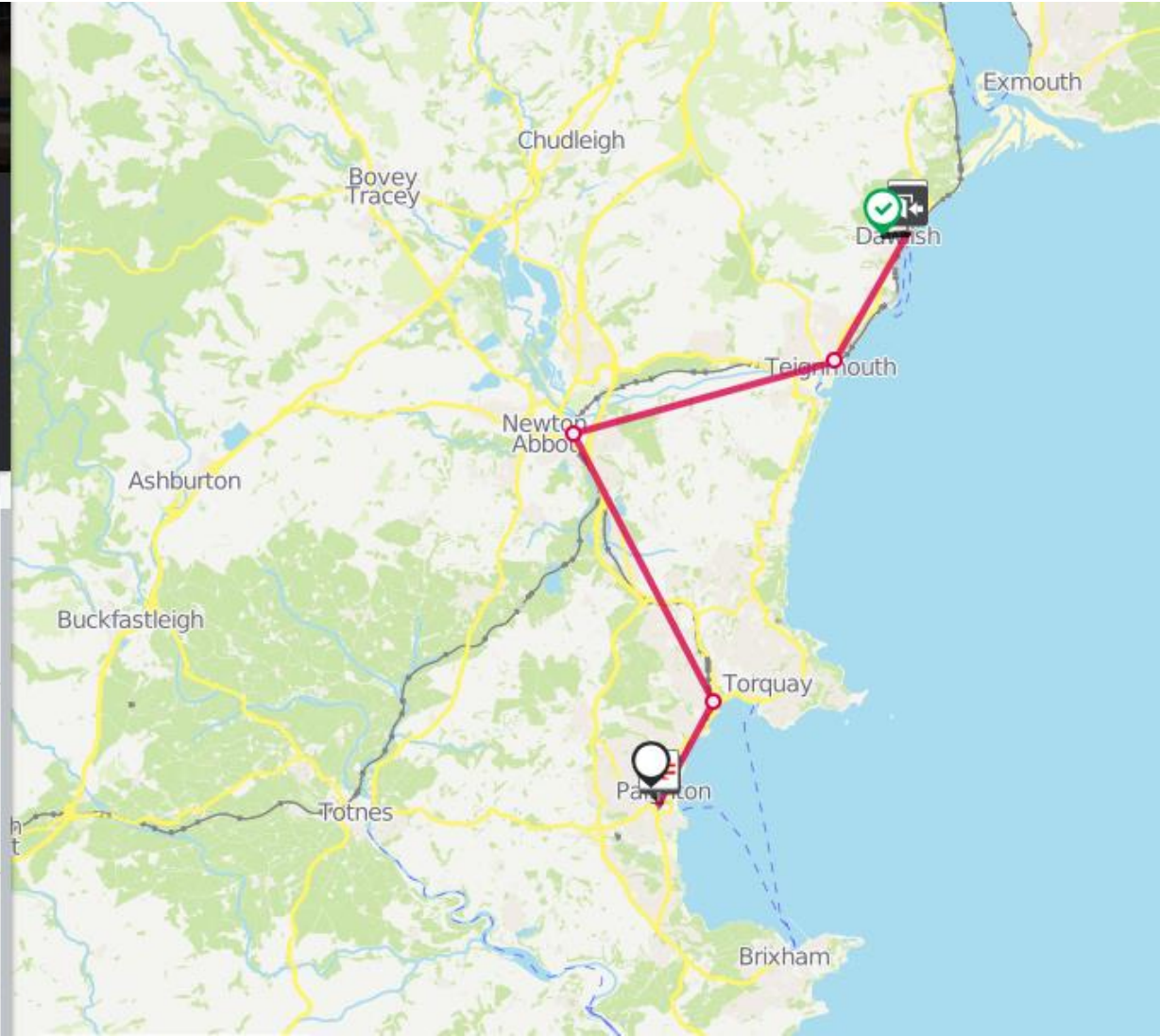
🚌 2

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🚶 8

Leaves from Victoria Park, Paignton

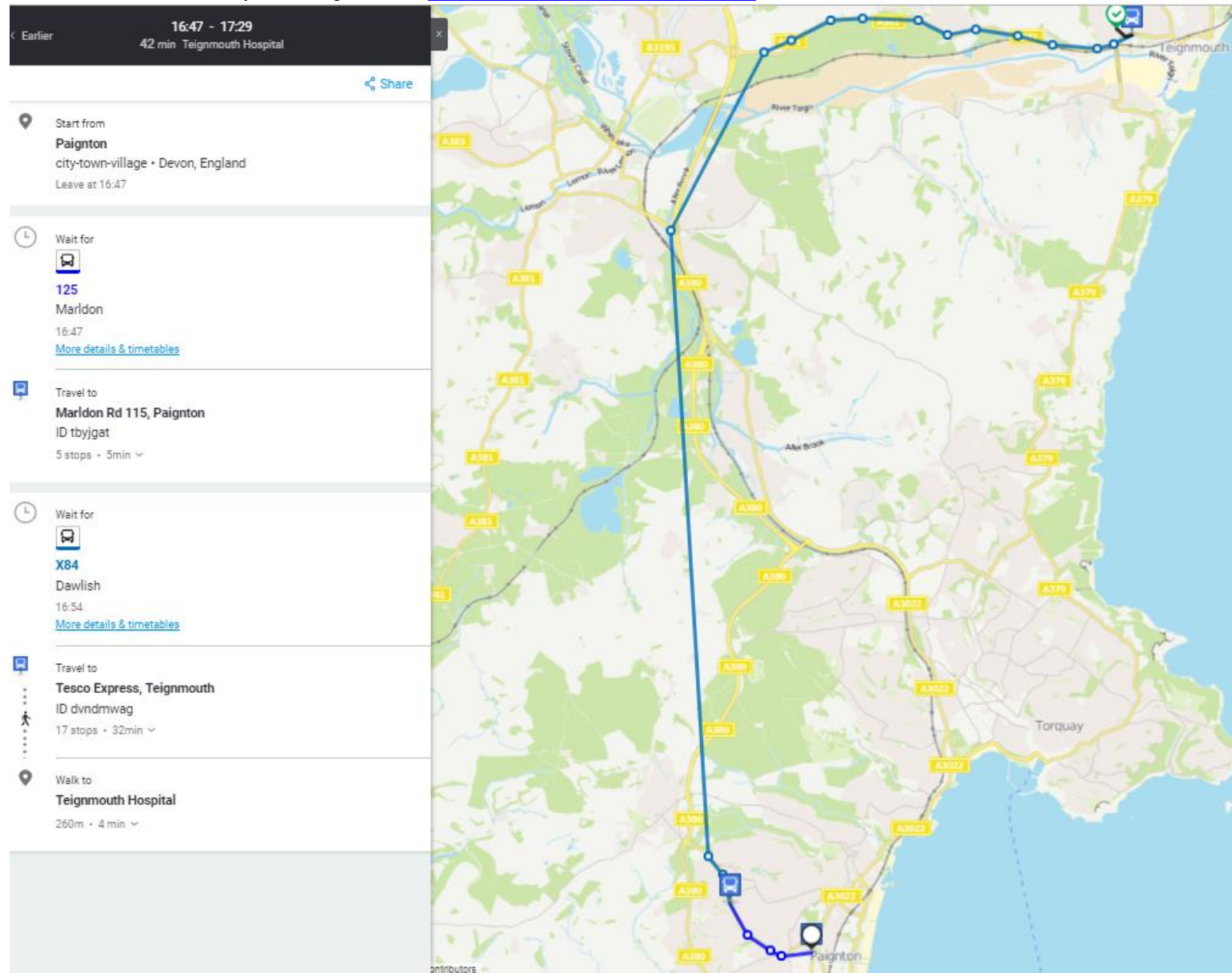
14:07 - 15:54



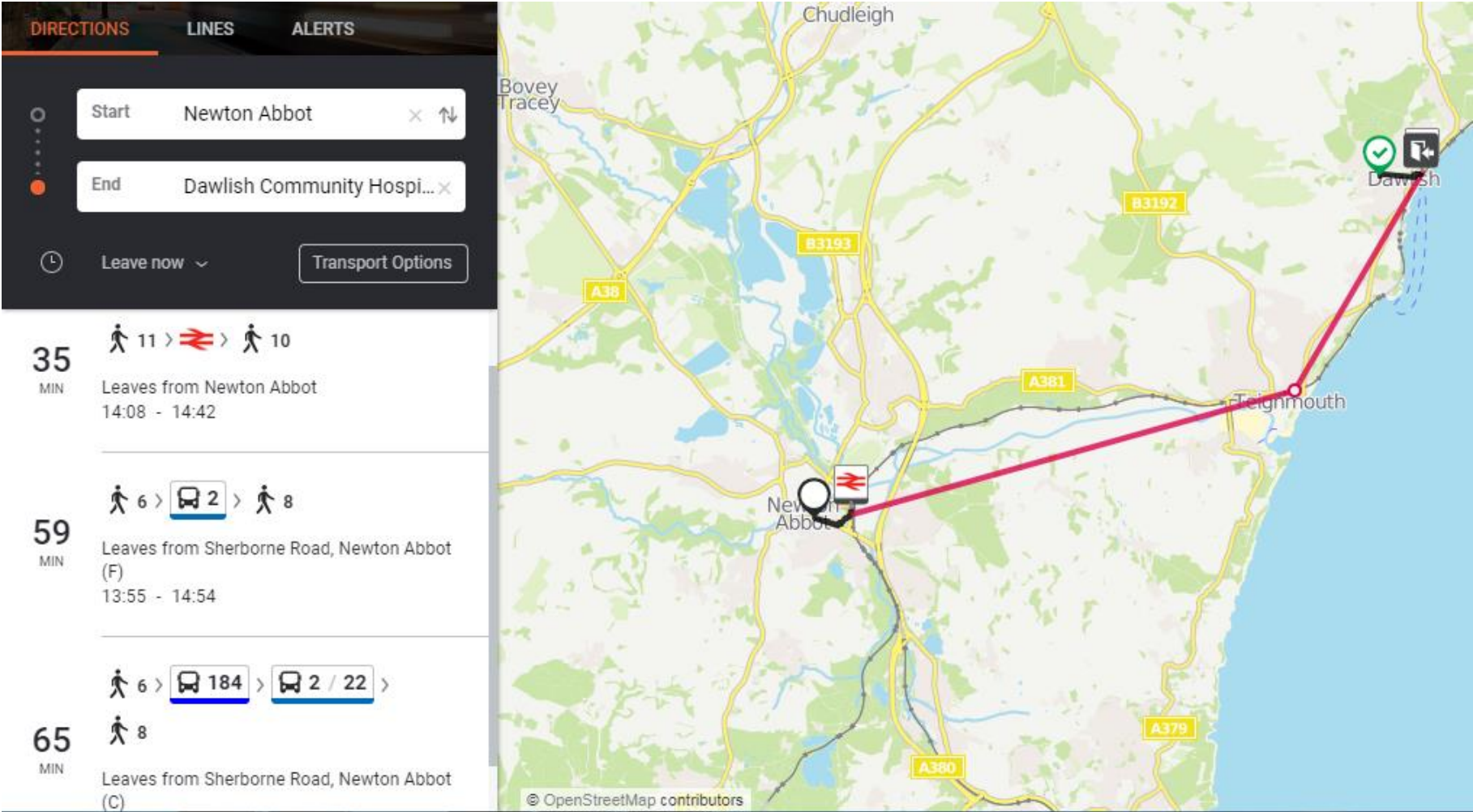
3.8 From Paignton to Teignmouth

Two buses and a 4 minute walk up the hill from Tesco Express.

Just train - £6.50 off peak day return <https://www.thetrainline.com/>



3.9 From Newton Abbot to Dawlish



3.10 From Teignmouth to Dawlish

moovit

South West

📍

DIRECTIONS

LINES

ALERTS

Start

Kingsway

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End

Dawlish Community Hospi...

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Leave now

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Transport Options

Suggested Routes

🔗 Share

28

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🚶 8

Leaves in 26 min from Shaldon Bridge, Teignmouth

14:27 - 14:54

56

MIN

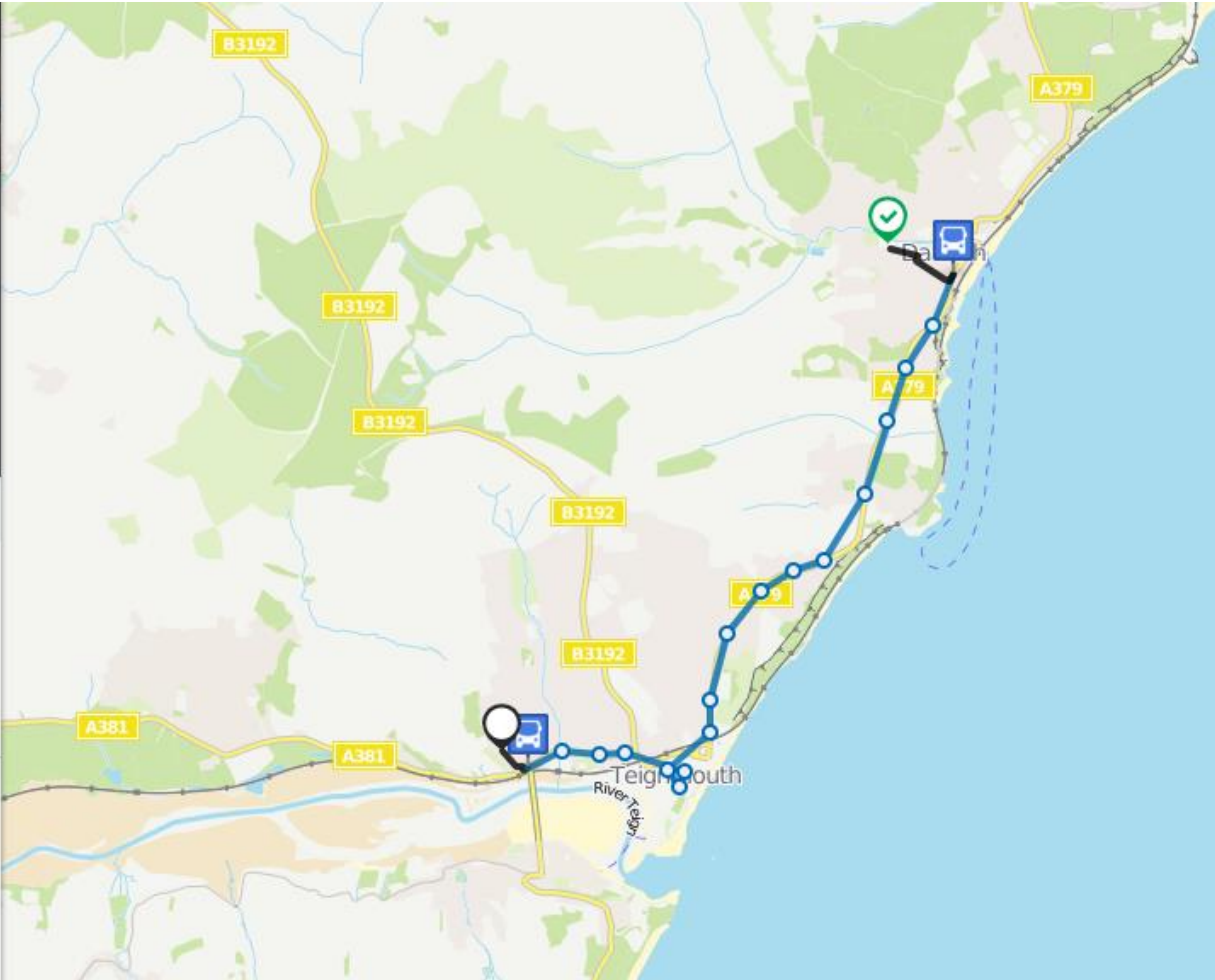
🚆 81

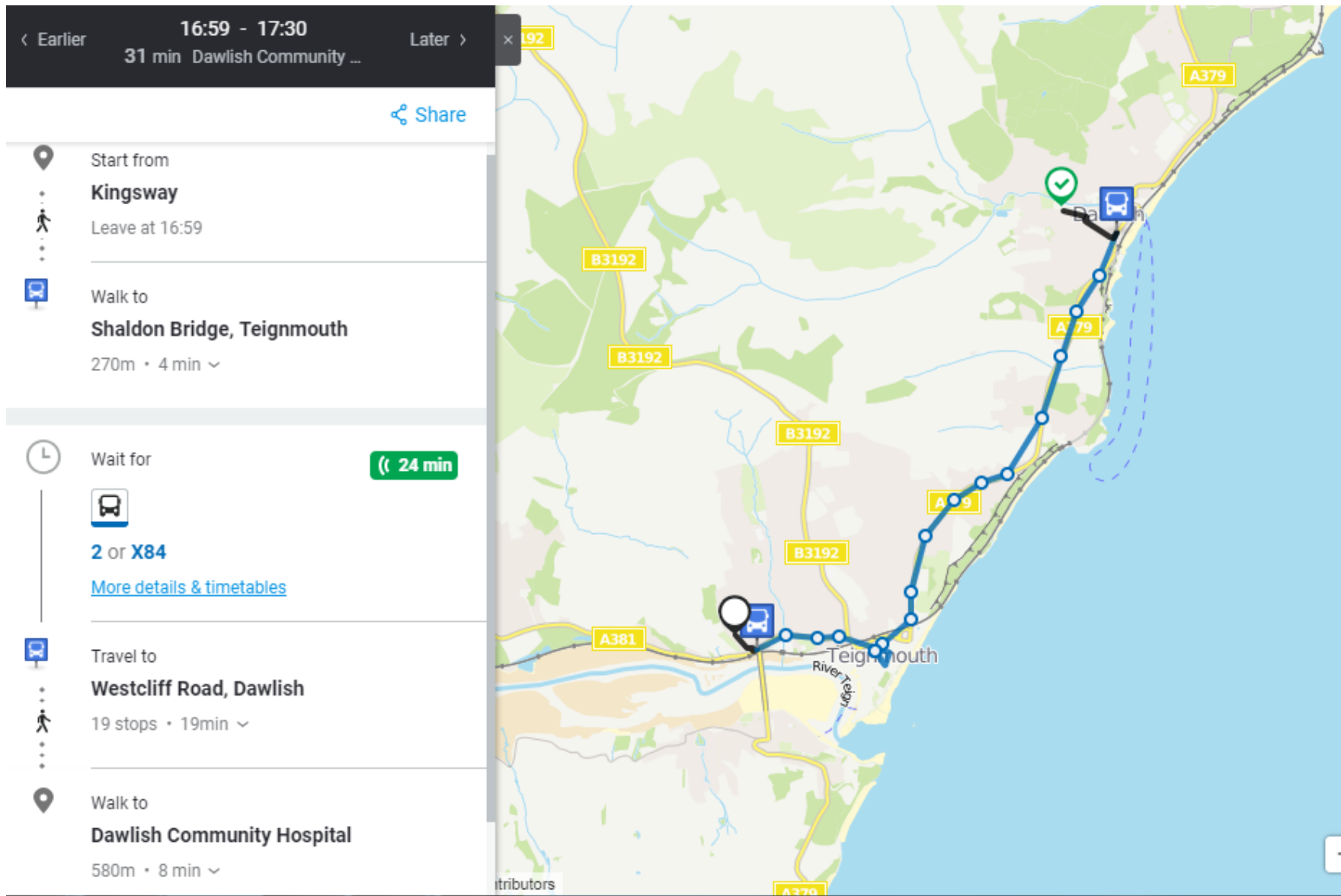
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🚶 10

Leaves from Kingsway, Teignmouth

14:06 - 15:01





4. Parking information

4.1 Teignmouth

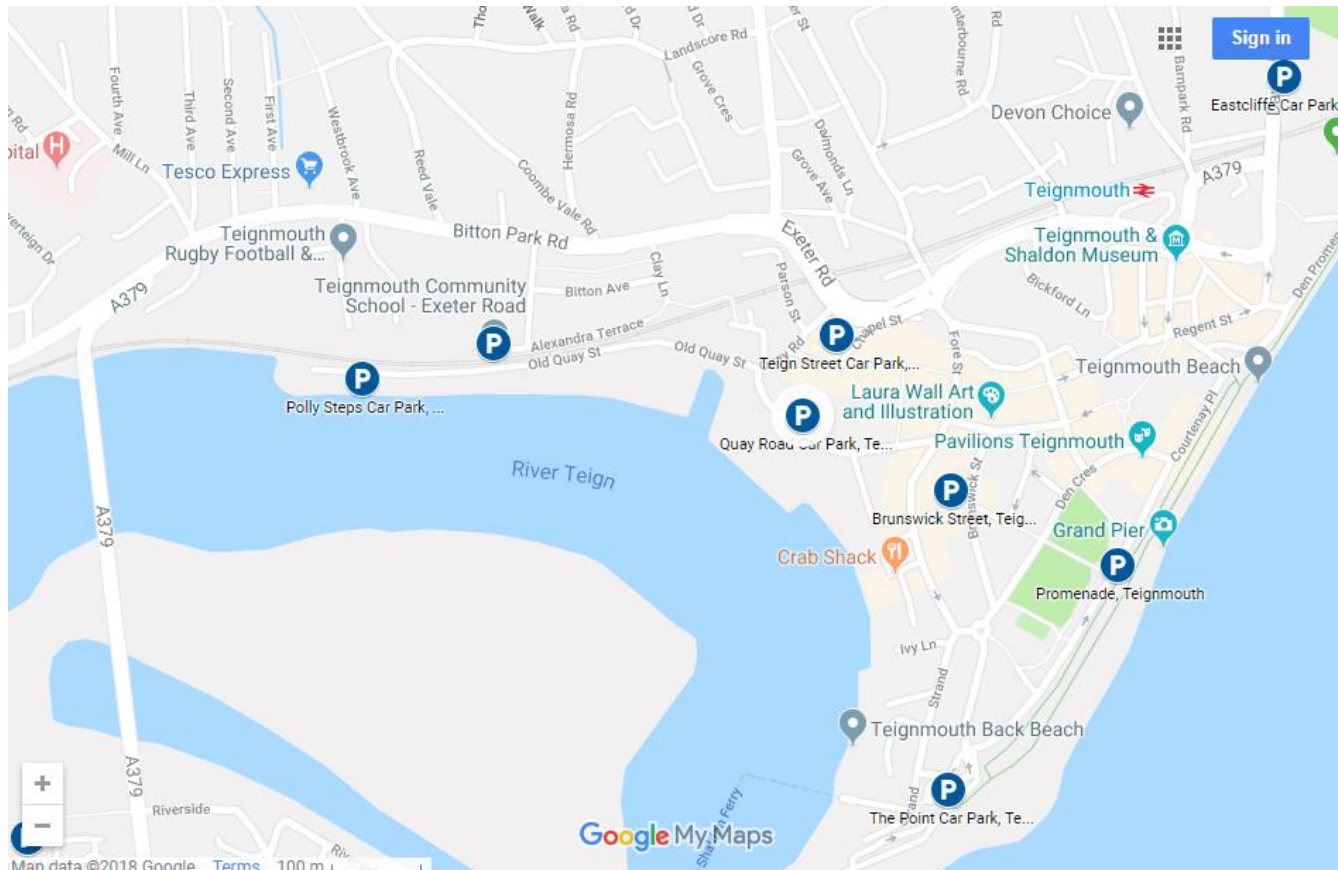
4.1.1 Teignmouth Community Hospital

Number of spaces: 35 standard spaces (plus four disabled spaces)

These are shared by patients (two-hour parking limit) and staff who have permits. There is free on-street parking nearby, however this causes local congestion and disruption and is on a very steep hill.

Charges: parking at the hospital is currently free for patients, although there are charges at all other Torbay and South Devon NHS Foundation Trust sites which would be implemented in time at Teignmouth Community Hospital.

4.1.2 Central Teignmouth:



Teign Street TQ14 8EB (5 or 6 minute walk to Brunswick street – 0.3 mile)
Number of spaces: 63 (2 disabled spaces)
Charges (from 8 April 2019)
Up to 1/2 hour: £0.60
1/2 to 1 hour: £1.20
1 - 2 hours: £1.80
2 - 3 hours: £2.40
3 - 4 hours: £3.50

Lower Brook Street TQ14 8HR (5-minute walk to Brunswick Street – 0.2 mile)
Number of spaces: 85
Maximum stay 1 hour, 30 minutes
Free

Teignmouth Railway Station TQ14 8PG (7-minute walk to Brunswick Street – 0.3 mile)
Number of spaces 82
Summer charges
Daily rate: £6.90
Daily rate after 10am: £4.20

Winter charges
Daily rate: £3.80
Daily rate after 10am: £2.30

ON STREET PARKING

Den Crescent on-street meter parking

Pay & Display (Tariff Teignmouth A) 9am-6pm
Data correct at time of publication 04/12/2019

Promenade on-street meter parking

Pay & Display (Tariff Teignmouth F) 8am-6pm
Data correct at time of publication 04/12/2019

Quay Road (3 minute walk to Brunswick street – 0.2 mile)
Number of spaces: 171 (6 disabled spaces)
Charges (from 8 April 2019)
Up to 1/2 hour: £0.60
1/2 hour - 1 hour: £1.20
1 - 2 hours: £1.80
2 - 3 hours: £2.40
3 - 4 hours: £3.50
Over 4 hours: £4.00

The Point Car Park, Teignmouth, TQ14 8BL (6-minute walk to Brunswick Street – 0.3 mile)
Number of spaces: 225 (7 disabled spaces),
Lower point car park (26 spaces and 2 disabled spaces)
Summer charges (from 8 April 2019 to 31 October 2019)
Up to 1/2 hour: £0.60
½ hour – 1 hour: £1.60
1 - 2 hours: £2.80
2 - 4 hours: £4.40
All day £5.50

Winter charges: (from 1 November 2019 - 31 March 2020)
Up to 1/2 hour: £0.60
1/2 hour to 1 hour: £1.10
1 - 2 hours: £1.80
All day £2.70

Eastcliffe Car Park, TQ14 8TE (10 minute walk to Brunswick St, 0.5 mile)
Number of spaces: 157 (3 disabled spaces)
- Maximum length of stay: 48 hours

Summer charges (from 8 April 2019 to 31 October 2019)
Up to 1/2 hour: £0.70
½ hour – 1 hour: £1.30

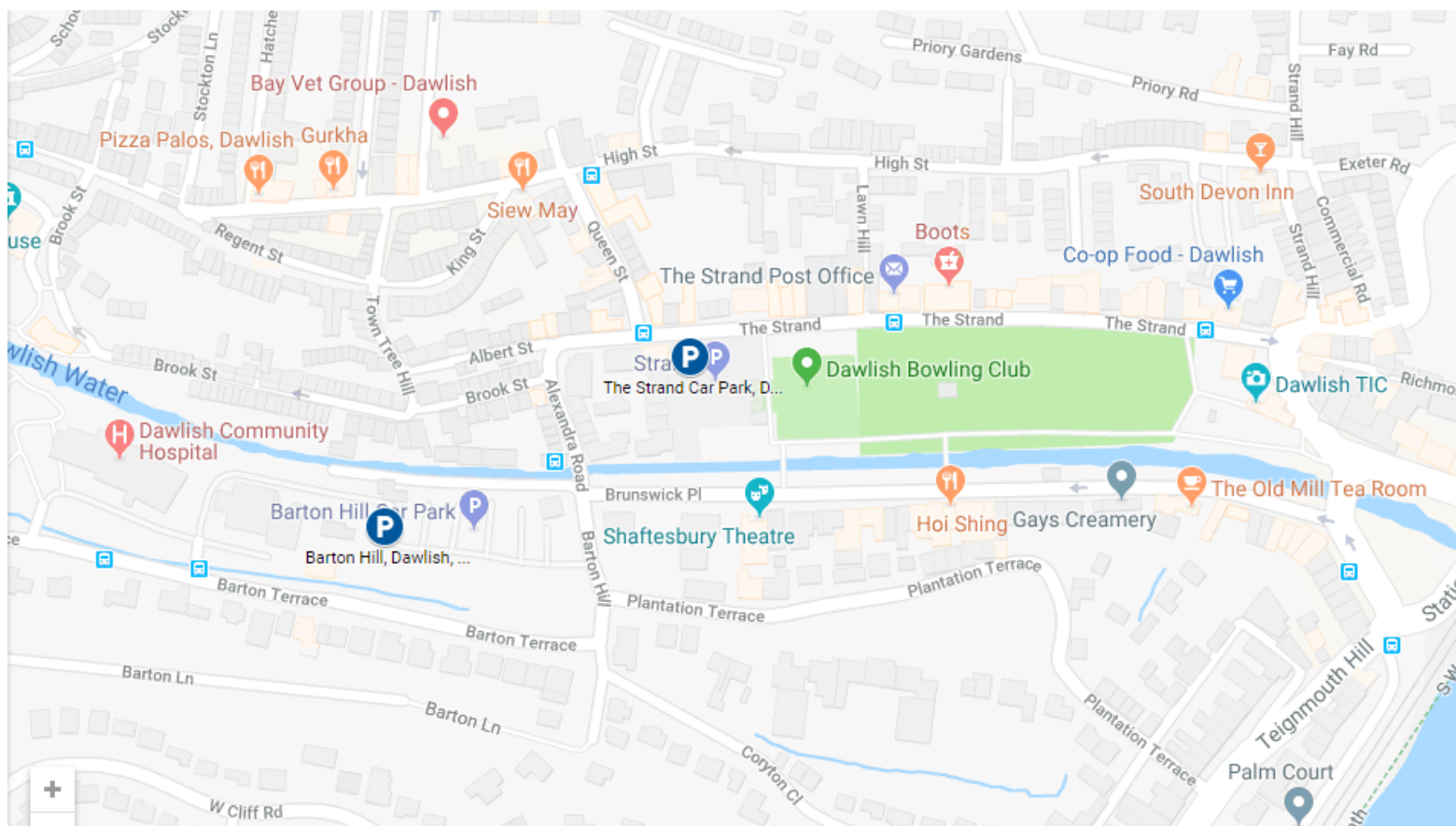
Powderham Terrace on-street meter parking
Pay & Display (Tariff Teignmouth C) 9am-6pm
Data correct at time of publication 04/12/2019

1 - 2 hours: £1.80
2 - 4 hours: £3.50
All day £4.50

Courtenay Place on-street meter parking
Pay & Display (Tariff Teignmouth A) 9am-6pm
Data correct at time of publication 04/12/2019

Winter charges: (from 1 November 2019 - 31 March 2020)
Up to 1/2 hour: £0.70
1/2 hour to 1 hour: £1.30
1 - 2 hours: £1.80
All day £2.40

4.2 Dawlish



Barton Hill, Dawlish, EX7 9QQ (0.2 mile from the hospital, 2-minute walk – shares the same site as the hospital)
Number of Spaces: 245 (4 disabled spaces)

Charges from 8 April 2019

Up to 1/2 hour: £0.70

1/2 to 1 hour: £1.30

1 - 2 hours: £1.80

2 - 3 hours: £2.40

3 - 4 hours: £3.50

Over 4 hours: £3.80